



WEB STORE RETURN & EXCHANGE FORM

All Returns & Exchanges ***MUST*** be made within 30 days of placing your order. Please print this form, fill it out and include it with your item or items. Any return or exchange sent without this form is subject to refusal.

FULL NAME:
ORDER #:
PHONE #:
EMAIL ADDRESS:

QTY:	ITEM DESCRIPTION & COLOR:	ITEM #:	SIZE:	REASON CODE:	EXCHANGE FOR:

Please contact Customer Service so we can provide you with a shipping label.

You can reach Customer Service at 717-695-2081 Monday – Friday, 8:30 am – 4:30 pm (ET) or by email at sales@iwi.us.

CODE: REASON FOR RETURN:

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|----|---|
| 01 | I no longer want the item. |
| 02 | I do not like the item. |
| 03 | I wish to exchange the item for a different item. If the item I wish to exchange for is a different price I understand the difference will need to be calculated and I will be contacted to provide credit card information. This may also require a shipping charge. |
| 04 | The item was damaged when it arrived and I would like it replaced. |
| 05 | I received the wrong product. |

Return Address:
IWI US Inc.
Attn: Web Store Returns
5480 Linglestown Rd.
Harrisburg, PA 17112