



WEB STORE RETURN & EXCHANGE FORM

All Returns & Exchanges ***MUST*** be made within 15 days of receiving your order.

Please print this form and fill it out as best as you can and include it with your item/items.

Any return or exchange sent without this form and return authorization number are subject to refusal and may be returned to you.

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| FULL NAME: |
| ORDER #: |
| PHONE #: |
| EMAIL ADDRESS: |
| RETURN AUTHORIZATION #: |

| QTY: | ITEM DESCRIPTION & COLOR: | ITEM #: | SIZE: | REASON CODE: | EXCHANGE FOR: |
|------|------------------------------|---------|-------|-----------------|---------------|
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Please contact Web Store Customer Service when returning an item to receive a return authorization number.

You can reach Web Store Customer Service Monday – Friday at 717-695-2081 or by email at sales@iwi.us.

CODE: REASON FOR RETURN:

- 01 | I no longer want the item.
- 02 | I do not like the item.
- 03 | I wish to make an exchange and receive store credit.
- 04 | The item was damaged when it arrived and I would like it replaced.
- 05 | I received the wrong product.
- 06 | I ordered the wrong product – please explain below.
- 07 | Other – please explain below.

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| Additional Details: |
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Return Address:
IWI US Inc.
Attn: Web Store Returns
1441 Stoneridge Dr.
Middletown, PA 17057