



WEB STORE RETURN & EXCHANGE FORM

All Returns & Exchanges ***MUST*** be made within 30 days of placing your order. Please print this form and fill it out as best as you can and include it with your item/items.

Any return or exchange sent without this form is subject to refusal and may be returned to you.

FULL NAME:
ORDER #:
PHONE #:
EMAIL ADDRESS:

QTY:	ITEM DESCRIPTION & COLOR:	ITEM #:	SIZE:	REASON CODE:	EXCHANGE FOR:

Please contact Web Store Customer Service when returning an item.

You can reach Web Store Customer Service Monday – Friday at 717-695-2081 or by email at sales@iwi.us.

CODE: REASON FOR RETURN:

- 01 | I no longer want the item.
- 02 | I do not like the item.
- 03 | I wish to exchange the item for a different item. This may require a new order or credit card transaction.
- 04 | The item was damaged when it arrived and I would like it replaced.
- 05 | I received the wrong product.
- 06 | I ordered the wrong product – please explain below.
- 07 | Other – please explain below.

Additional Details:

Return Address:
 IWI US Inc.
 Attn: Web Store Returns
 5480 Linglestown Rd.
 Harrisburg, PA 17112