# **GALIL ACE GEN-II**

SEMI-AUTOMATIC RIFLES & PISTOLS 5.56X45mm | 5.45X39mm 7.62X39mm | 7.62X51mm

## **OPERATION MANUAL**



This Operator Manual should always accompany this firearm and be transferred with it upon change in ownership, or when the firearm is loaned or transferred to another person. Read the instructions and warnings in this manual carefully and understand them before using this firearm. If there is anything you do not understand, seek advice from your retailer or someone qualified in the safe handling of firearms, or contact IWI US, Inc. at Tel: +1 (717) 695-2081 or info@iwi.us.



## Congratulations on your purchase of the GALIL ACE<sup>®</sup> Semi-Auto Rifles & Pistols

Your packaging includes:

- 1. MAGPUL PMAG caliber-spectic (QTY:1)
- 2. Literature Packet
  - a. This Manual.
  - b. NSSF Firearms Safety Depends on You Pamphlet.
  - c. NSSF Firearms Responsibility in the Home Pamphlet.
  - d. 18U.S.C.§922(r) and 27CFR§478.39 Regulatory Compliance Notice (Rifle Only).
  - e. IWI US, Inc. Limited Product Warranty Card.
  - f. National Rifle Association (NRA) Application.
  - g. IWI Decal.
- 3. Gun Cable Lock.
- 4. Protective VCI Bag.

If you notice that anything is missing from the above list, please contact IWI US customer service at info@iwi.us or call +1717-695-2081.

We appreciate your business.

#### IWI US, Inc.

## WARNING: 18 U.S.C. § 922(r) and 27 CFR § 478.39

Your GALIL ACE<sup>®</sup> rifle is assembled by IWI US, Inc. from parts made in Israel and the US and complies with all US laws and regulations governing the assembly of semi-auto rifles in the US from foreign and US parts.

If you use a non-US made magazine in your GALIL ACE<sup>®</sup> rifle, you may be in violation of the above Federal regulations.

If you use a non-US made trigger, hammer, or disconnector, you may be in violation of the above Federal regulations.

When your GALIL  $ACE^{\otimes}$  rifle left the IWI US, Inc. factory, it was in compliance with the above regulations. It is your responsibility to insure continued compliance with these regulations once the GALIL  $ACE^{\otimes}$  rifle is in your possession.

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PRIOR TO REMOVING THIS GUN FROM ITS PACKAGING, AND PRIOR TO HANDLING, LOADING AND FIRING, CAREFULLY AND THOROUGHLY READ AND UNDERSTAND THIS ENTIRE OPERATOR MANUAL WHICH GIVES ADVICE ON THE FIREARM'S PROPER HANDLING, FUNCTIONING AND SAFE USE. YOUR SAFETY AND THAT OF OTHERS (INCLUDING YOUR FAMILY) DEPENDS ON YOUR RESPONSIBLE COMPLIANCE WITH THAT ADVICE, GOOD JUDGMENT AND COMMON SENSE. FIREARMS SAFETY DEPENDS ON YOU. YOU CANNOT FORGET, YOU CANNOT OVERLOOK, YOU CANNOT ALLOW YOURSELF TO BE DISTRACTED, YOU CANNOT BECOME COMPLACENT OR CASUAL WITH FIREARMS.

THERE ARE NO "FOOLPROOF" FIREARMS. ONCE A SHOT IS FIRED, IT CANNOT BE CALLED BACK. A FIREARM IN YOUR HANDS CAN CAUSE UNINTENDED DEATH OR SERIOUS BODILY HARM IF YOU FAIL TO FOLLOW SAFE GUN HANDLING RULES AND PRACTICES SUCH AS THOSE CONTAINED IN THIS MANUAL. REMEMBER, FIREARMS SAFETY DEPENDS ON YOU!

IF UNFAMILIAR WITH FIREARMS, SEEK SUPERVISED INSTRUCTION FROM A CERTIFIED INSTRUCTOR.

## This Manual Contains

- Important WARNINGS and SAFETY PRECAUTIONS that must be read and understood before using this firearm. SAFE GUN HANDLING IS YOUR PERSONAL RESPONSIBILITY AT ALL TIMES. Disregarding the warnings and safety precautions in this manual can result in injury or death to you and others and damage to property.
- Directions and procedures for handling, loading, firing, unloading, disassembling and assembling this firearm.
- Instructions for care, cleaning and repair of this firearm.

This Operator Manual is designed to help you in learning how to properly and safely use and care for your GALIL ACE<sup>®</sup>. Only when you are certain you have fully familiarized yourself with the function of your firearm, should you practice loading, unloading, and firing with live rounds of ammunition at a firing range or other safe location.

This Operator Manual should always accompany the firearm and be transferred with the firearm on change of ownership or possession. Should you ever need to replace it, this manual is available FREE upon request from IWI US, Inc. or on the IWI US, Inc. website at www.iwi.us.

## **Icons in This Manual**

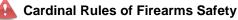
Before you start, familiarize yourself with the icons you will see in the manual.



## **Illustrations in This Manual**

The illustrations in this manual may differ slightly from the actual product.

## WARNINGS AND PRECAUTIONS



- Treat all guns as if they were loaded.
- Point the muzzle in a safe direction at all times.
  (A "safe direction" is one in which no one would be injured if the gun were to discharge).
- Keep your finger off the trigger, straight along the frame and superior to the trigger until you are aimed at a safe target and intend to fire.
- Be sure of your target and what's around and beyond it.
- When you pick up a gun that, even for an instant, has been out of your direct, continuous control, while following the above rules, open the gun's action and determine whether or not the gun is loaded.
- All guns left unattended, even briefly, must be made inoperable or inaccessible to children and other unauthorized users.

Failure to comply with the warnings and precautions in this booklet may result in serious injury to you or others and/or damage the firearm or other property. Take note of the following warnings on the gun handling before attempting to use the gun:

Always check the chamber and magazine of any firearm before handling.

- Keep guns and ammunition separate and in locked storage.
- Don't shoot unless absolutely sure of your target and what is beyond it.
- Always wear eye and ear protection when shooting.
- Always be sure the barrel is clear of obstructions.
- Only carry ammunition specifically intended for the gun you are using.
- Never use alcohol or drugs of any kind while using your firearm.

WARNING! Always have the headspace checked by a competent gunsmith with "Go" and "No-Go" gauges after replacing the bolt or barrel assembly. Failure to check the headspace may result in personal injury or death to you and others and could cause severe firearm damage.



WARNING! Never fire your gun with water, grease, excess oil, or any other obstruction in the barrel as this could cause the gun to explode! Be sure the barrel is clear of obstructions before shooting.



WARNING! When firing and you experience a noticeable difference in sound or recoil, STOP FIRING!

The cause for either condition could be incomplete powder burn, a cartridge with a primer but no powder ("SQUIB LOAD") or too little powder, and/or a bullet stuck in the bore. Immediately unload the gun and check for unburned powder residue in the bore and the receiver or a bullet stuck in the bore. Remove the unburned powder before resuming firing. If a bullet is stuck in the bore, have a qualified gunsmith take care of the problem. Never try to "SHOOT OUT" a bullet stuck in the bore. Firing with unburned powder in the barrel or a bullet stuck in the bore could cause the barrel to explode causing serious injury or death.



**WARNING!** Careless and improper handling of this gun could result in unintended discharge, causing injury, death or property damage. Safety must be the first and constant consideration when handling a firearm and ammunition. **SAFETY DEPENDS ON YOU.** 



WARNING! This firearm is designed to function properly in its original condition. Do not alter any parts. Do not replace any parts unless you are factory-trained to do so and then use only original factory parts from IWI US, Inc.



WARNING! This firearm should always be carried with the chamber empty and with the safety "ON SAFE" to prevent accidental discharge.

#### **Important Note:**

This Operator Manual and the instructions and warnings contained in it are intended for the civilian recreational user, target shooter, or hunter, and not necessarily for the law enforcement, security, military, or other "defensive" user. Defensive use of this or any other firearm involves unusual, serious risks, and may at times require deviation from certain safety rules and gun handling procedures contained in this manual. Such defensive procedures and deviations are beyond the scope of this manual. In order to use such defensive procedures safely requires intensive initial training and qualification from a proper professional source, followed by "in service" training and qualification at appropriate intervals. Anyone who has not been properly and professionally trained in defensive gun handling procedures should not attempt to use this firearm in any manner other than as set out in this Operator Manual. Doing so can result in serious injury or death.

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**WARNING!** Upon firing, a hot, empty shell casing is forcefully ejected from the right side of the firearm. All persons present must wear suitable eye protection, and must stand clear of the case ejection area.

#### WARNING! UNLOAD ALL FIREARMS WHEN NOT IN USE. NEVER STORE A LOADED

FIREARM. Firearms and ammunition should be stored separately under lock and key so that they are inaccessible to children or unauthorized users. Never leave a loaded firearm, or any firearm or ammunition, unattended where an unauthorized user might have access to it. At the range, any firearm you lay down on the shooting bench should be unloaded, or supplied chamber flag inserted. The 7.62 / 5.45 do not have the ability to lock back. Never lean or place a firearm where it could slide or fall, such as leaning it against or placing it on a vehicle. Never let the muzzle of a firearm touch the ground, or touch mud, sand or snow that might obstruct the bore, causing the barrel to burst when you fire. If you drop a firearm, pick it up carefully with it pointed in a safe direction (have all other people move out of the direction of the muzzle), with your finger outside the trigger area and the safety in the Safe ("S") position.

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WARNING! Always make sure your firearm is not loaded before cleaning, storing, transporting or handing it to another person. Firearms should be transported unloaded and in a protective gun case.



**WARNING!** Always wear and require others to wear wraparound ANSI or OSHA approved safety glasses while shooting to protect your eyes from injury by ejected shell cases, gun powder gas, lubricant, dirt or metallic particles, carbon residue, sparks, bullet splash back from targets or other debris.



**WARNING!** Always wear and require others to wear commercially manufactured ear protection when shooting. Without ear protection, the noise from your gun, and other guns close to you, could leave a "ringing" in the ears for some time after firing, and could result in permanent hearing loss.



WARNING! Learn the mechanical and handling characteristics of the firearm you are using. Not all firearms are the same, and your GALIL ACE® firearm has some unique features. Do not assume that just because you have experience with other firearms, you know how to use the ACE firearm properly.. Read and understand this manual. If there is anything you do not understand, contact your firearms retailer or IWI US, Inc. at info@iwi.us or telephone +1717-695-2081.



**WARNING!** Never climb or descend a tree, fence or wall, jump across a stream or ditch, or attempt to cross an obstacle, ice, or precarious terrain while carrying a loaded firearm unless the pistol is secured in a quality holster that blocks the trigger guard and retains the firearm.



WARNING! Do not shoot at a hard surface, such as rock, masonry or metal, or at water or ice. The bullet may ricochet and travel in unpredictable directions to strike you or another unintended person or object, or even an object that you cannot see.



WARNING! A bullet fired into the air can travel over one mile, and can kill or seriously injure someone when it comes down. Never fire into the air, or at a target or animal in a tree or on the crest of a hill.



WARNING! Before hunting with this or any other firearm, take an approved Hunter Safety Course, taught in all states by the state game commission or by the National Rifle Association (NRA). Follow your state's game laws at all times while hunting.



**WARNING!** Firing a gun near livestock or other domestic animals may startle them and cause them to injure themselves, other animals, or people, or to cause property damage. Think first before you discharge any firearm.

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WARNING! If you have not received formal firearms instruction or if you have any doubts about your ability to handle or use this firearm safely, seek supervised instruction from a certified instructor. Information about sources of firearms instruction can often be obtained from your local police department, firearms retailer, gun club, shooting range, state game commission, or from the National Rifle Association ("NRA"), 11250 Waples Mill Road, Fairfax, Virginia 22030, Telephone 1-703-267-1000 or 1-800-672-3888.



WARNING! If at any time you notice something about the appearance or functioning of your ACE firearm that does not seem proper or that causes you concern, STOP, unload your firearm immediately, and do not load or fire your firearm until you have it inspected and, if necessary, repaired by a factory-trained armorer, or by IWI US, Inc. If you fire your GALIL ACE® firearm extensively, have it professionally inspected and serviced periodically (annually is a good average interval) by a factory-trained armorer or by IWI US, Inc.



**WARNING!** Firearms and alcohol do not mix. Never drink alcoholic beverages or take drugs before or during shooting. This constitutes criminal disregard for your safety and that of others. Some medications can impair your vision, balance, reflexes, coordination, alertness or judgment. Never use a firearm while you are taking medication unless you have checked with your doctor to ensure your fitness to handle your firearm safely. Do not handle your firearm when you are ill, tired, upset or distracted.



WARNING! Horseplay has no place around firearms. Guns can't think – you can! SAFETY DEPENDS ON YOU! WARNING! Remember, safety is your responsibility. Be a safe shooter. SAFETY DEPENDS ON YOU!



**WARNING!** FOLLOW THE LAW. Obey all local, state and federal laws regarding possessing, storage, shooting and transporting your firearm.



WARNING! Discharging firearms in poorly ventilated areas, cleaning or handling firearms, or handling ammunition may result in exposure to lead and other substances that may cause birth defects, reproductive harm, and other serious physical injury. Have adequate ventilation at all times. Wash your hands and face thoroughly after exposure, and before eating or drinking. Shooting, handling or cleaning guns may expose you to lead, which is a toxic substance.

REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! THERE ARE NO "FOOLPROOF" GUNS, INCLUDING THE GALIL ACE®. A SINGLE MOMENT OF INATTENTION OR A SINGLE FAILURE TO FOLLOW THESE GUN SAFETY RULES AND WARNINGS CAN RESULT IN TRAGEDY. YOU ARE RESPONSIBLE FOR THE GUN THAT IS IN YOUR HANDS, IN YOUR POSSESSION, OR UNDER YOUR CONTROL. FIREARMS SAFETY DEPENDS ON YOU!

#### **Firearms Safe Home Storage Checklist**

- YOUR responsibility to ensure that your firearms, when unattended, stored, or not in use, are secured under lock and key, safely out of the access of all unauthorized users. This is YOUR responsibility, and any mistake or laziness on your part can result in death or serious injury to your loved ones or others.
- Firearms must be securely stored under lock and key in a location inaccessible to children and other unauthorized persons.
- One of the safest ways to store your firearms is in a locking metal gun safe or lock box. Many models, including ones permitting quick access to the firearm if needed for selfdefense, are now available at firearms retailers or via the Internet. Using the cable lock provided with your GALIL ACE<sup>®</sup> SEMI-AUTOMATIC RIFLES & PISTOLS (see "Instructions for Using the Cable Lock" on page 17) is a good safety precaution, but not as good as locking your firearm in a metal gun safe, where it is also out of sight and protected from fire, theft, and curious hands.
- Firearms should be unloaded before they are brought into the home and never loaded while in the home.
- Sporting firearms should be immediately cleaned and placed in secure locked storage when they are returned from hunting or target shooting.

- When firearms are removed from storage, they must always immediately be carefully checked to confirm that they are unloaded.
- Ammunition should be stored in a separate location from firearms.
- The operator manual that came with your firearm must be read, understood and followed.

For more information on safe storage and use, refer to the NSSF pamphlets **"Firearms Safety Depends on You"** and **"Firearms Responsibility in the Home"**, available for download from the NSSF website at http://nssf.org.

## Instructions for Using the Cable Lock

Your GALIL ACE<sup>®</sup> rifle or pistol is supplied with a quality cable lock. Properly used, this lock will help you to secure your firearm from children and other unauthorized users to reduce the chance of an accident, either in the home or while transporting your firearm, provided you take the other reasonable safety precautions contained in this Operator Manual.



**WARNING!** NEVER attempt to use the cable lock on a loaded firearm - always unload the firearm before installing the cable lock. Otherwise, the firearm could discharge, causing death or serious injury.



**WARNING!** NEVER insert the cable lock into the trigger guard or trigger area of the GALIL ACE<sup>®</sup> or any other firearm, as the cable could press against the trigger and fire the gun, causing death or serious injury.



WARNING! The cable lock supplied with your GALIL ACE<sup>®</sup> rifle or pistol may not fit or work properly on other firearms. This lock is intended for use only on your GALIL ACE<sup>®</sup> rifle or pistol.

To use the cable lock, do the following:

 Be sure your firearm is empty (unloaded) by following the Safety Inspection Procedures on page 39. Your GALIL ACE<sup>®</sup> should now be unloaded, with the safety lever on Safe ("S") position.



**WARNING!** Keep the muzzle pointed in a safe direction, your fingers outside the trigger guard, and the safety lever on Safe ("S") position throughout the process of putting the cable lock on your rifle.

- 2. Using the key, open the cable lock. Leave the key in the lock.
- 3. Pull charging handle back and Insert the end of the cable lock cable through the ejection port and out through the empty magazine well.
- 4. Insert the end of the cable lock cable into the lock body and hold the end of the cable fully into the lock body while you turn and remove the key to lock the lock.
- Tug hard on the cable several times to be sure the lock is locked securely. Used in this way, the cable lock will prevent the GALIL ACE<sup>®</sup> bolt carrier from closing, preventing the rifle from being fired.
- 6. Take the key with you, or store the key securely in a remote location from the firearm.
- 7. Store your firearm in a secure place out of sight, and out of reach of children.

**NOTE** While the cable lock can be an important part of your firearms security program, for home storage it is not as secure as locking your gun in a metal gun safe or lock box. Use of the cable lock alone will not prevent your firearm from being stolen, and will not keep your firearm out of view of unauthorized users. The cable lock can be cut off the firearm with a hacksaw, bolt cutter or cable cutter.

## **Chapter 1: Introduction**

## General

The GALIL ACE  $^{\otimes}$  rifle or pistol are modernized weapon systems available in a variety of calibers to include 5.56x45 / 5.45x39 / 7.62x39 and 7.62x51mm

The Ace family of semi-auto rifles and pistols an extremely reliable long stroke gas piston system.

The Ace incorporates enhanced human engineering and advanced ergonomics.

The Ace family are versatile firearms with multiple picatinny rails or M-LOK which serves as a platform in order to mount a wide array of optical devices and accessories. With all of these advances the Ace is still very user friendly and simple to maintain.

There are two (2) basic models:

- GALIL ACE<sup>®</sup> Pistols
- GALIL ACE<sup>®</sup> Rifles

The GALIL  $ACE^{\otimes}$  is a lightweight, air-cooled, gas-operated, magazine-fed, shoulder, or hand fired firearm. The firearm has a "semi-automatic" firing mode only.

The GALIL  $ACE^{\otimes}$  family is operator friendly. The safety selector and magazine catch may be operated from either side of the firearm for the right or left-handed user.

The Firearm has an accessory rail that allows you to install a wide variety of accessories such as a : flashlight, sight, magnified optics, bipod and more.

On the GALIL ACE<sup>®</sup> Rifle the stock length can be adjusted for different lengths based on body size or preference.

On the Galil ACE<sup>®</sup> Pistol, stabalizing brace has one position of adjustment.

## Safety Regulations

- 1. Ensure that the fire selector is on Safe ("S") position whenever:
  - Firing is complete and before coming off target
  - Rifle or pistol is being transported or moved
  - Rifle or pistol is not in use
- 2. Ammunition warning:

Use only high quality commercially manufactured ammunition in good condition of the appropriate caliber. The caliber of your rifle or pistol is marked on the receiver.

Not all ammunition produces the same result. IWI US, Inc. recommends that once you find a brand which functions best in your ACE, keep using it.

IWI US, Inc. does not recommend using hand loads, reloads or remanufactured ammunition, or foreign or military surplus ammunition of unknown or questionable quality. The use of this ammunition will void the IWI US, Inc. warranty, and may be dangerous, possibly causing death or serious injury if the ammunition is not made to the proper specifications.

#### Technical Data 5.56x45mm Caliber - Barrel 8.3"

The following tables display the technical data for the ACE 5.56x45mm caliber family:

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	5.56 NATO	(5.56x45mm)
Method of operation	Long-stroke ga	as piston system
Mag	PMAG <sup>®</sup> 30 AR/M4 GE	EN M3 Window 5.56X45
Mode of fire	Semi-automatic	
Length (approx.)	18.5"	27.5"
Length (Brace Folded)	N/A	19.5"
Barrel	8.3"	
Weight (approx.)	5.8 Lb. without Mag	7.9 Lb. without Mag
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Free-Float M-LOK rail	
Barrel Rifling	6 R.H grooves, 1:7" twist	

Technical Data for GALIL ACE® Pistols (Barrel 8.3")

#### Technical Data 5.56x45mm Caliber - Barrel 13"

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	5.56 NATO	(5.56x45mm)
Method of operation	Long-stroke g	as piston system
Mag	PMAG <sup>®</sup> 30 AR/M4 GB	EN M3 Window 5.56X45
Mode of fire	Semi-a	automatic
Length (approx.)	23.5"	32"
Length (Brace Folded)	N/A	24"
Barrel	1	3"
Weight (approx.)	5.8 Lb. without Mag	7.9 Lb. without Mag
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Free-Floa	t M-LOK rail
Barrel Rifling	6 R.H groo	ves, 1:7" twist

Technical Data for GALIL ACE® Pistols (Barrel 13")

#### Technical Data 5.56x45mm Caliber - Barrel 16"

	GALIL ACE <sup>®</sup> Rifle 16"	
Caliber	5.56 NATO (5.56x45mm)	
Method of operation	Long-stroke gas piston system	
Mag	PMAG <sup>®</sup> 30 AR/M4 GEN M3 Window 5.56X45	
Mode of fire	Semi-automatic	
Length (Stock Retracted)	35.5"	
Length (Stock Extended)	38.9"	
Length (Stock Folded)	27.0"	
Barrel	16"	
Weight	8.3 Lb. without Mag	
Note	Side Folding Adjustable.Stock	
Forearm	Free-Float M-LOK rail	
Barrel Rifling	6 R.H. grooves, 1:7" twist	

Technical Data for GALIL ACE® Rifle (Barrel 16")

#### Technical Data 5.45x39mm Caliber - Barrel 8.3"

The following tables display the technical data for the ACE family 5.45x39mm caliber:

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	5.45 X	39mm
Method of operation		s piston system
Mag	1 - PMAG <sup>®</sup> 30	) AK74 MOE <sup>®</sup>
Mode of fire	Semi-au	utomatic
Length (approx.)	18.5"	27.5"
Length (Brace Folded)	N/A	19.5"
Barrel	8.	3"
Weight (approx.)	6.7 Lb. w / o Mag	7.8 Lb. w / o Mag
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Free-Float	M-LOK rail
Barrel Rifling	4 R.H. groove	es, 1:7.5" twist

Technical Data for GALIL ACE® Pistols (Barrel 8.3")

#### Technical Data 5.45x39mm Caliber - Barrel 13"

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	5.45 X	39mm
Method of operation	Long-stroke ga	s piston system
Mag	1 - PMAG <sup>®</sup> 30	) AK74 MOE <sup>®</sup>
Mode of fire	Semi-automatic	
Length (approx.)	18.5"	27.5"
Length (Brace Folded)	N/A	19.5"
Barrel	13"	
Weight (approx.)	6.7 Lb. w / o Mag	7.8 Lb. w / o Mag
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Free-Float M-LOK rail	
Barrel Rifling	4 R.H. grooves, 1:7.5" twist	

Technical Data for GALIL ACE® Pistols (Barrel 13")

#### Technical Data 5.45x39mm Caliber - Barrel 16"

	GALIL ACE <sup>®</sup> Rifle 16"	
Cal.	5.45 X 39mm	
Method of operation	Long-stroke gas piston system	
Mag	1 - PMAG <sup>®</sup> 30 AK74 MOE <sup>®</sup>	
Mode of fire	Semi-automatic	
Length (Stock Retracted)	35.5"	
Length (Stock Extended)	37.8"	
Length (Stock Folded)	27"	
Barrel	16"	
Weight (with Batt)	8.2 Lb. w / o Mag	
Note	Side Folding Adj.Stock	
Forearm	Free-Float M-LOK rail	
Barrel Rifling	4 R.H. grooves, 1:7.5" twist	

Technical Data for GALIL ACE<sup>®</sup> Rifle (Barrel 16")

#### Technical Data 7.62x39mm Caliber - Barrel 8.3"

The following tables display the technical data for the ACE family 7.62x39mm caliber:

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	7.62	X 39mm
Method of operation	Long-Stroke	Gas Piston System
Mag	1 - PMAG <sup>®</sup> 30 AK/AKM MOE <sup>®</sup>	
Mode of fire	Semi-Automatic	
Length (approx.)	18"	28.1"
Length Brace Folded (approx.)	-	19.6"
Barrel	8.3"	
Weight (without the brace)	5.7 Lb. w / o Mag	7.1 Lb. w / o Mag
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Free-Float M-LOK rail	
Barrel Rifling	4 R.H. grooves, 1:9.45" twist	

Technical Data for GALIL ACE® Pistols (Barrel 8.3")

#### Technical Data 7.62x39mm Caliber - Barrel 13"

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace	
Caliber	7.62	X 39mm	
Method of operation	Long-Stroke (	Gas Piston System	
Mag	1 - PMAG <sup>®</sup> 3	0 AK/AKM MOE®	
Mode of fire	Semi	Semi-Automatic	
Length (approx.)	23.5"	32"	
Length Brace Folded (approx.)	-	24"	
Barrel		13"	
Weight (without the brace)	5.7 Lb. w / o Mag	7.9 Lb. w / o Mag	
Note	No Stock No Brace	Side Folding Stabilizing Brace	
Forearm	Free-Float M-LOK rail		
Barrel Rifling	4 R.H. groo	ves, 1:9.45" twist	

Technical Data for GALIL ACE® Pistols (Barrel 13")

#### Technical Data 7.62x39mm Caliber - Barrel 16"

	GALIL ACE <sup>®</sup> Rifle 16"	
Cal.	7.62 X 39mm	
Method of operation	Long-Stroke Gas Piston System	
Mag	1 - PMAG <sup>®</sup> 30 AK/AKM MOE <sup>®</sup>	
Mode of fire	Semi-Automatic	
Length (Stock Retracted)	35.5"	
Length (Stock Extended)	38.9"	
Length (Stock Folded)	27"	
Barrel	16"	
Weight (with Batt)	8.3 Lb. w / o Mag	
Note	Side Folding Adj. Stock	
Forearm	Free-Float M-LOK rail	
Barrel Rifling	4 R.H. grooves, 1:9.45" twist	

Technical Data for GALIL ACE® Rifle (Barrel 16")

#### Technical Data 7.62x51mm Caliber - Barrel 11.8"

The following tables display the technical data for the ACE family 7.62x51mm caliber:

	GALIL ACE <sup>®</sup> Pistol QD	GALIL ACE <sup>®</sup> Pistol With Stabilizing Brace
Caliber	7.62	X 51mm
Method of operation	Long-stroke	gas piston system
Mag	PMAG <sup>®</sup> 20	LR/SR GEN M3
Mode of fire	Semi	Automatic
Length (approx.)	22.5"	31.5"
Length Brace Folded (approx.)	N/A	23.5"
Barrel	11.8"	
Weight (without the brace)	6.6 Lb	7.7 Lb
Note	No Stock No Brace	Side Folding Stabilizing Brace
Forearm	Picatinny-Style	
Barrel Rifling	4 R.H. grooves, 1:12" twist	

Technical Data for GALIL ACE® Pistols (Barrel 11.8")

#### Technical Data 7.62x51mm Caliber - Barrel 16"

	GALIL ACE <sup>®</sup> Rifle 16"	
Cal.	7.62 X 51mm	
Method of operation	Long-stroke gas piston system	
Mag	PMAG <sup>®</sup> 20 LR/SR GEN M3	
Mode of fire	Semi-Automatic	
Length (Stock Retracted)	36"	
Length (Stock Extended)	39.25"	
Length (Stock Folded)	27.5"	
Barrel	16"	
Note	Side Folding Adj. Stock	
Forearm	Picatinny-Style	
Barrel Rifling	4 R.H. grooves, 1:12" twist	

Technical Data for GALIL ACE® Rifle (Barrel 16")

## **Chapter 2: Rifle Function**

#### General

This chapter explains the ACE parts, principles of operation, safeties and trigger mechanism.



#### ACE Pistol Parts

The ACE Pistol parts are indicated in Figure 2-1

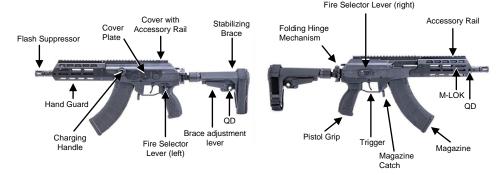


Figure 2-1: ACE Parts

#### ACE Rifle Parts

The ACE Rifle parts are indicated in Figure 2-2

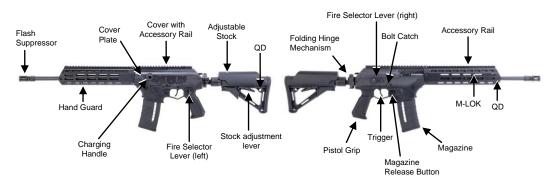


Figure 2-2: ACE Parts

#### Safeties

The ACE is equipped with mechanical safeties that prevent unintentional firing:

- Manual safety in Safe ("S") position, the trigger is blocked by the safety catch, thus preventing the release of the hammer.
- b. No ability for the firearm to fire unless the bolt is completely closed.
- c. Firing pin spring prevent primer ignition due to firing pin inertia in normal firing or if the rifle is dropped.



# **Trigger Mechanism Operation**

The mechanism comprises the following components: trigger, disconnector, hammer, fire selector and springs.

#### Fire Selector Lever in Safe ("S") Position

In this position the fire selector is located above the rear end of the trigger preventing its movement and thus the release of the hammer.

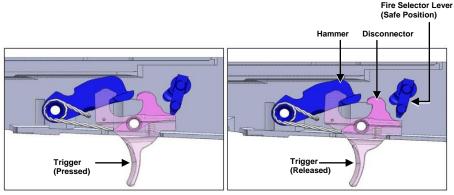


Figure 2-3: Safe ("S") Position

#### Fire Selector Lever in Semi-Automatic Fire ("F") Position

In this position the fire selector allows the rear portion of the trigger to move upward. The rotational movement of the trigger causes the release of the hammer. After firing, while the trigger is still pressed, the disconnector catches the hammer (Figure 2-4). In order to fire another round the trigger must first be released. When releasing the trigger, the disconnector releases the hammer, which, in turn, is engaged immediately by the trigger sear (Figure 2-5). Pressing the trigger causes the release of the hammer from the trigger sear, thus hitting the firing pin.

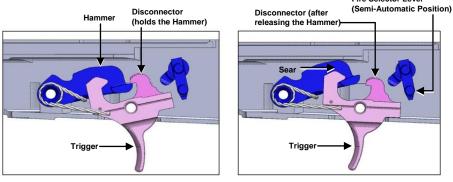


Figure 2-4: Semi-Auto. ("F") Position: Trigger Pressed

Figure 2-5: Semi-Auto. ("F") Position: Trigger Released

# **Chapter 3: Firing Process**

#### General

This chapter contains safety, operating and firing procedures.



#### Safety Inspection

A safety inspection must be performed:

- When receiving and handing over the rifle.
- After using live ammunition.



#### **Safety Inspection Procedures**

Perform the safety inspection procedures as follows:

- a. Ensure that the safety lever is on Safe ("S") position.
- b. Ensure there is no magazine in the firearm.
- c. Hold the pistol grip.
- d. Point the firearm in a safe direction.
- e. Switch safety to Semi-automatic ("F") position.
- f. Pull the charging handle to the rear to hold bolt back so that you can see the chamber.
- g. Visually and physically inspect the chamber for ammunition and remove it if present.
- h. Release the charging handle.
- i. Move safety to Safe ("S") position.



#### **Firearm Operation**

The following sections describe the firearm operation



# Loading and Unloading the Magazine

#### 1. Loading the Magazine

To load the magazine, perform the steps as follows (see Figure 3-1):

- a. Hold the magazine with your hand (follower facing up).
- b. Hold the round with your other hand.
- c. Place the round on the follower, or the upper round in the magazine.
- d. Press the round down into the magazine with your thumb.



Figure 3-1: Loading the Magazine

#### 2. Unloading the Magazine

To unload the magazine, perform the steps as follows (see Figure 3-2):

- a. Push the upper round forward.
- b. Repeat this process until the magazine is empty.



Figure 3-2: Unloading the Magazine



#### Inserting and Removing the Magazine

#### 1. Inserting the Magazine

To insert the magazine, perform the steps as follows (see Figure 3-3):

- a. Hold pistol grip with strong hand or firing hand.
- b. Hold magazine with the support hand and insert the front of the magazine into the mag well until the front lug of the magazine catches.
- c. Pivot the magazine rearward until you hear the magazine latch snap into place.



**NOTE:** While inserting the magazine, ensure that the fire selector lever is on Safe ("S") position.



Figure 3-3: Inserting the Magazine (5.45x39mm / 7.62x39mm models)

#### 2. Removing the Magazine

To remove the magazine, perform the steps as follows (see Figures 3-4):

- a. Hold magazine with your support hand.
- Press the magazine catch forward with your support hand thumb or with the index (shooting) finger while pushing the magazine in a forward and downward movement.



Figure 3-4: Removing the Magazine (5.45x39mm / 7.62x39mm models)



#### Charging and Loading the Rifle or Pistol

To charge and load the rifle or pistol, perform the steps as follows (see Figure 3-5):

- a. Point firearm in a safe direction. Verify the firearm is in Fire ("F") position.
- b. While still holding firearm's pistol grip (after inserting magazine), pull the charging handle all the way back, then release it.
  - This action will cause one round to be pushed from the magazine into the chamber. The firearm is now loaded.
- c. Move the safety selector lever to the Safe ("S") position.



Figure 3-5: Charging and Loading the Rifle or Pistol



To fire, perform the steps as follows:

- a. Move safety selector lever to Fire ("F") position.
- b. Hold rifle or pistol firmly with both hands, aim at the target and press the trigger.
  - When firing "semi-automatic" the trigger must be released and pressed again in order to fire the next round.



### Unloading the Rifle or Pistol

To unload the weapon, perform the steps as described in section "Safety Inspection Procedures".

# Chapter 4: Disassembly/Assembly Authorized at Operator Level



#### General

This chapter contains user level disassembly and assembly procedures. Disassembly beyond what is described in this manual should only be performed by an IWI US certified armorer or by IWI US, Inc.

Disassembled parts should be placed in their order of removal.

Assembling is always performed in reverse order to disassembling unless otherwise specified.



Before disassembly remove the magazine and make sure that there is no live round in the chamber.



Table 4-1: Field Stripping

Figure 4-1: Field Stripping



#### **Disassembling the Cover**

To remove the cover, perform the steps as follows (see Figure 4-2):

- a. Press cover catch inward and downward with the thumb or punch (1).
- b. With the other hand, lift the cover up (2) and pull back to remove it from rifle (3).



Figure 4-2: Cover Disassembly



# **Disassembling the Return Spring**

To remove the return spring, perform the steps as follows (see Figure 4-3): Hold the firearm with one hand, with the other hand push the spring slightly forward (1), then pull it upward (2) and out of the receiver (3).

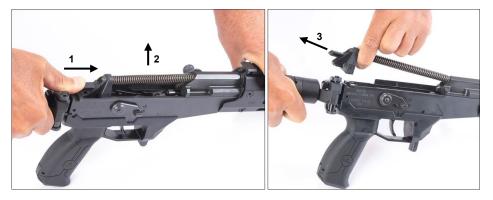


Figure 4-3: Return Spring Disassembly



#### Disassembling the Bolt Carrier and Bolt

To disassemble the bolt carrier and bolt, perform the steps as follows (see Figure 4-4):

- a. Pull bolt carrier all the way backwards and extract it from the receiver (1).
- b. Hold the bolt carrier, rotate the bolt counter clockwise (2, 3) and pull it out (4).

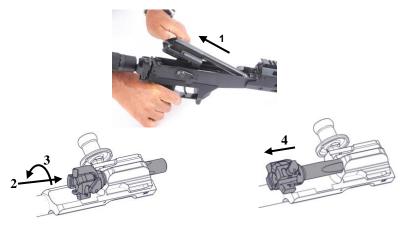


Figure 4-4: Bolt Carrier and Bolt Disassembly



# Removing the Gas Cylinder

To remove the gas cylinder, perform the steps as follows (see Figure 4-5):

- a. Hold the end of the gas cylinder.
- b. Pull rearward and remove.



Figure 4-5: Gas Cylinder Removing



#### Installing the Gas Cylinder

To install the gas cylinder, perform the steps as follows (see Figure 4-6):

- a. Lift the gas cylinder with your hand.
- b. Fit the tabs into the slot on the upper front edge of the receiver (above the chamber), then push forward.
- c. Make sure that the gas cylinder is properly fitted in the gas block and doesn't move.

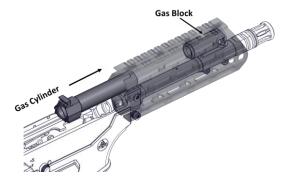


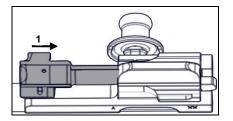
Figure 4-6: Gas Cylinder Installing



#### Assembling the Bolt Carrier and Bolt

To assemble the bolt carrier and bolt, perform the steps as follows (see Figures 4-7, 4-8):

- a. Lift bolt carrier with one hand and the bolt with the other.
- b. Hold bolt carrier horizontally. Install the bolt inside the bolt carrier (1), pull it forward while rotating the angled locking lug into the slot until the bolt stops. (2, 3).



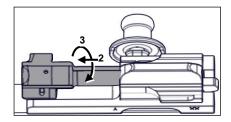


Figure 4-7: Bolt Carrier and Bolt Assembly

c. While keeping the bolt in its forward position, install bolt carrier group into the receiver by directing the piston towards the gas cylinder while pushing the rear down and towards its groove in the receiver. Push it all the way forward (4).



Figure 4-8: Installing the Bolt Carrier Assembly



#### Installing the Return Spring Assembly

To install the return spring assembly, perform the steps as follows (see Figure 4-9):

- a. Insert the front end into the opening at the rear of the bolt carrier.
- b. Push forward against the tension of the spring and lean the back of the recoil mechanism against the inside of the rear part of the receiver.



<u>Note:</u> it will appear to be tilted slightly downward against the receiver. Make sure that the gas injection blocker is properly installed.



Figure 4-9: Return Spring Assembly Installing



#### Installing the Cover

To install the cover, perform the steps as follows (see Figures 4-10, 4-11):

- a. Fit the front edge of the cover rail into the slot of the rear part of the gas cylinder rail (1) and the rear end of the cover in a slot on the rear most portion of the receiver (2).
- To seat the cover into the rear slot may require some force to tightly seat it in the groove.
  This fit guarantees the sights will return to zero.

Note: AVOID USING BLUNT OBJECTS TO REINSTALL THE TOP COVER. THE TOP COVER CAN BE SEATED USING ONLY YOUR HANDS. MODIFYING THE TOP COVER IN ANY WAY CAN ADVERSELY AFFECT YOUR ZERO AND WILL VOID YOUR WARRANTY.



Figure 4-10: Cover Installing (a)

c. While holding the cover down, pull the charging handle to the rear, the cover catch will snap into place.



Figure 4-11: Cover Assembly (b)



#### **Removing the Brace**

To remove the brace, perform the steps as follows (see Figure 4-12):

a. Pull down the brace adjustment lever (1), slide the brace backwards until it is off of the buffer tube (2).



Figure 4-12: Removing the Brace



# Installing the Brace

To insert the brace, perform the steps as follows (see Figure 4-13):

a. Pull down the brace adjustment lever. While holding the adjustment lever catch in it's downward most position (1), slide the brace onto the buffer tube (2).



Figure 4-13: Installing the Brace



# Stock or Brace Folding

To fold the stock or brace, perform the steps as follows (see Figure 4-14): Push down on the stock or brace hinge as close to the hinge point as possible while applying simultaneous tension to the right side of the firearm. (1) as soon as the hinge is low enough and releases, fold the stock or brace (2).

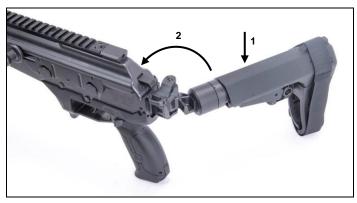


Figure 4-14: Stock or Brace Folding

# **Chapter 5: Preventive Maintenance**

#### General

Experience shows that the majority of malfunctions are caused by improper handling of the firearm rather than mechanical defects.

Comprehensive knowledge of servicing and handling firearms is very important. Special attention must be paid to cleaning and lubricating the firearm.

To ensure proper functioning of the rifle or pistol, regularly perform the following:

- Clean the firearm bore and chamber thoroughly.
- Clean the gas block, gas cylinder and piston, and remove all carbon deposits.
- Clean and lightly lubricate the receiver and bolt, bolt carrier.
- Visually inspect; bolt surfaces, firing pin tip and extractor.



#### **Pre-Firing Rifle Preparation**

Prior to firing verify cleanliness of the firearm as follows:

- a. Field-strip the rifle or pistol.
- b. Wipe the disassembled parts, removing all traces of oil and dirt. Use a swab soaked with a lubricant designed for firearms.
- c. Clean barrel bore using a pull through cleaning cord or cleaning rod. Make sure the barrel is free of obstructions and excess oil.
- d. Assemble the rifle or pistol.

# **Post-Firing Maintenance**

Upon completion of firing, clean the firearm thoroughly (with special attention to the parts that are in contact with the exhaust gas).

Carbon and other deposits (such as, gunpowder residue) accumulate inside the bore and inner rifle parts causing corrosion.

Perform post-firing maintenance as follows:

- a. Field-strip the rifle or pistol.
- Clean bore with a swab dipped in lubricant designed for firearms. Continue cleaning until the swab comes out clean.
- Clean the gas cylinder, removing all traces of carbon and other deposits.
  Use a swab dipped in lubricant, continue until the swab comes out clean.
- d. Remove carbon deposits from the piston head.
- e. Clean the bolt carrier group using a swab dipped in lubricant, continue until the swab comes out clean.
- f. Clean the inner receiver and mechanism using a nylon brush.

- g. After cleaning, lightly oil all parts with quality gun oil.
- h. Clean external surfaces and other parts with a swab.
- i. After cleaning, use a swab to apply a light coat of oil to the outer surface and other parts.
- j. Assemble the rifle or pistol.
- k. Verify that the system is functioning properly by charging the unloaded weapon and pulling the trigger. This step should be repeated several times.
- I. Ensure that the piston and gas port area above the barrel remain dry and free of lubricant.



#### Maintenance under Extreme Conditions

#### 1. Cold Climate Maintenance and Cleaning

When the temperature is below freezing all the moving parts of the firearm must be kept absolutely free from moisture. It is a well-known fact that excessive oiling of the moving parts will result in the oil coagulating and obstructing the action of the mechanism. Thus, after cleaning, the firearm must be oiled with a thin layer of oil that will adequately operate in cold temperatures. Many high quality firearm lubricants will have an operating temperature range on the bottle. Consult the specifications to see if the oil is suited to the environment you are shooting in.

#### 2. Hot/Dry Climate Maintenance and Cleaning

In a hot and dry climate, sand and dust penetrate into the mechanism and barrel bore. The firearm must be cleaned daily and even several times a day. Dismantle the firearm on a user's level and clean thoroughly. When used in sandy areas, leave a thin layer of oil on the firearm to prevent the sand from sticking to the lubricant. Sand will cause stoppages and abrasions, which will cause malfunctioning of the mechanism.

#### 3. Mud and wet conditions

In this case the oil is washed off, thereby increasing friction between the moving parts. In this case heavily lubricate the rifle, especially the contact surfaces between the moving parts and the receiver the bolt carrier and the bolt.

# **Chapter 6: Troubleshooting**

### General

This chapter provides troubleshooting and repair tables. For each symptom, the tables provide the probable reason, as well as remedy action instructions.



#### Immediate Action

If your rifle or pistol fails to fire, immediate action should be taken.

The immediate actions involve the following operations:

- Rock the magazine from front to rear to ensure it is properly seated.
- **Pull** the charging handle all the way back, and watch for the ejection of cartridge. (For the 5.56 or 7.62 NATO calibers, tap and tug the magazine).
- If cartridge or cartridge case is ejected release charging handle to feed new round. Don't force the charging handle.
- Aim and pull trigger. if the above action does not remedy the malfunction, perform the following remedial action:
- Lower the rifle from the shoulder and rock the magazine out of the magazine well.
- While the firearm is lowered cycle the bolt 2 to 3 times until the casing / ammunition falls free of the magazine well.
- **Reload** the magazine back into the firearms and cycle the bolt. The firearm should be ready to fire.



# Troubleshooting Table

Failure	Symptom	Probable Reason	Remedy
Fail to feed	Bolt stopped on rim "face", rim still stuck in magazine	Defective magazine	Replace if necessary
	Bullet tip stuck in ramp	Defective magazine	Replace if necessary
		Dirty magazine	Clean magazine
		Incomplete insertion of magazine	Reinsert the magazine
	Round was not Chambered, bolt stopped on rim "face"	Defective magazine	Replace magazine if necessary
		Dirty magazine	Clean magazine
		Insufficient movement of bolt carrier to the rear	Clean rifle
		Weak return spring	Replace return spring (by gunsmith)
	Bolt is locked, but no round chambered or bolt stuck on the case body	Insufficient energy	Clean rifle
		Defective magazine	Replace magazine

Failure	Symptom	Probable Reason	Remedy
Double feeding	Bolt pushes 2 rounds at the same time	Defective magazine lips (opened)	Replace magazine
Fail to lock	Incomplete locking	Dirty chamber	Clean rifle
		Defective ammunition	Replace ammunition
		Weak return spring	Replace return spring (by gunsmith)
	Empty case remains in chamber (sometimes with a torn rim)	Dirty chamber	Clean rifle
Fail to extract		Broken extractor	Replace extractor (by gunsmith)
	,	Weak extractor spring	Replace spring (by gunsmith)

Failure	Symptom	Probable Reason	Remedy
Fail to eject	Empty case remains in the rifle	Dirty chamber	Clean rifle
		Broken extractor	Replace extractor (by gunsmith)
		Weak extractor spring	Replace spring (by gunsmith)
	Round in chamber and hammer released none or weak indent on primer	Broken firing pin	Replace firing pin (by gunsmith)
Fail to fire		Weak or broken hammer spring	Replace hammer spring (by gunsmith)
		Faulty ammunition	If continues, replace ammunition

# **Limited Product Warranty**

- This Warranty is given by "IWI US, Inc." solely to the original purchaser (the "Purchaser") of IWI US, Inc.'s GALIL ACE<sup>®</sup> SEMI-AUTOMATIC RIFLES & PISTOLS (the "Product") for a period of 5 years commencing from the date of Product retail purchase (the "Warranty Period").
- 2. Subject to the limitations and exclusions contained below, IWI US, Inc. warrants the Product to be free from defects in design, materials and workmanship. Consequently, should any failure to conform to this Warranty be discovered and brought to the attention of IWI US, Inc. during the Warranty Period, and be substantiated by examination at IWI US, Inc.'s facility or by duly authorized and certified field personnel on IWI US, Inc.'s behalf, IWI US, Inc., at its sole option and free of charge, shall either repair, replace or refund the purchase price of any non-conforming Product.
- 3. This Warranty shall only apply provided that:
- 3.1. The Product has been transported and stored, handled, maintained, operated and used properly; all in accordance with IWI US, Inc.'s instructions found in this manual.
- 3.2. No changes, repairs or services were made to the Product by any party other than IWI US, Inc. or an authorized representative of IWI US, Inc.
- 3.3. The Product was not damaged as a result of improper operation, misuse (whether intentional or otherwise), abuse, negligence, accident or flood, fire, earthquake or other external causes.

- 3.4. Only appropriate, non-defective new commercial ammunition was fired from the Product.
- 3.5. The defective Product and/or defective parts shall have been returned by the Purchaser to IWI US, Inc. immediately upon request in conformance with IWI US, Inc.'s return procedures.
- 4. This Warranty does not apply to:
- 4.1. Maintenance, repair or replacement of parts due to normal wear and tear.
- 4.2. Expendable items such as batteries (including battery leaks), bulbs, cleaning supplies and other consumables.
- 4.3. Any cosmetic damage that does not impede form, fit, and function of the Product.
- 4.4. Products that show evidence of tampering.
- 4.5. IWI US, Inc. does not warrant that the operation of the product will be uninterrupted, or error-free, or free of stoppages or malfunctions.
- In the event a Product returned to IWI US, Inc. is not defective in design, materials or workmanship or not returned within the Warranty Period, a test and evaluation charge, as determined by IWI US, Inc. will apply.
- 6. IWI US, Inc. will be the sole determining evaluator and authority for adjudicating Warranty claims hereunder.

- 7. THE REPAIR. REPLACEMENT. OR REFUND AS PROVIDED HEREINABOVE IS THE SOLE AND EXCLUSIVE REMEDY OF THE PURCHASER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OF IMPLIED, INCLUDING, WITHOUT LIMITATION. THE IMPLIED WARRANTIES OF MERCHANTABILITY. FITNESS FOR A PARTICULAR PURPOSE. NON-INFRINGEMENT. COURSE OF DEALING AND USAGE OF TRADE. IN NO EVENT SHALL IWI US. Inc. BE LIABLE TO PURCHASER, PURCHASER'S CUSTOMERS OR ANY THIRD PARTY, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT. OR FOR ANY INDIRECT. INCIDENTAL. SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES OR EXPENSES OF ANY KIND. OR PERSONAL INJURIES OR DAMAGE TO PROPERTY OF ANY KIND OR CHARACTER, OR LOSS OF REVENUE OR PROFITS, LOSS OF USE, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCT TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY APPLICABLE LAW.
- 8. Some states do not allow the exclusion of consequential or incidental damages, so the above limitations may not apply to you.

# **Repair Services**

If you need assistance with your firearm, please call +1717-695-2081, Monday through Friday, 9:00AM to 4:30PM US Eastern time and ask to speak to Customer Service. If it is determined that shipment of your firearm to IWI US, or an authorized IWI US, Inc. Service Center is warranted, please prepare and ship as follows:

- Request a Return Authorization number (RA#) from the IWI US, Inc. Customer Service Representative. Please note that IWI US, Inc. will refuse return/repair shipments without a RA#.
- 2. Record the serial number of your firearm before packing and shipping.
- 3. Check to make sure your firearm is unloaded.
- 4. Remove all accessories from the firearm to prevent loss or damage. IWI US, Inc. will not be responsible for any loss or damage to non-IWI US, Inc. firearms or accessories.
- 5. Pack your firearm in the original box. If the original box is not available, pack your firearm in a box that will protect it from any handling and/or shipping damage. Be sure that there are no markings and/or words on the outside of the box that indicate there is a firearm inside the box. This will help to deter theft of the firearm while in-transit to IWI US, Inc.

- 6. Enclose a letter with the firearm detailing the model name and serial number of your firearm along with a full description of the problem. Be sure to include your full name and street address city and state, including zip code, daytime telephone number and email address.
- Ship your firearm by UPS, FedEx. IWI US, Inc. is not responsible for damage or loss during shipment, so you may elect to purchase insurance from the carrier. Ship to the following address:

IWI US, Inc. Attn. Service Department RA# \_\_\_\_\_

1441 Stoneridge Drive Middletown, PA 17057



DO NOT SEND LIVE AMMUNITION OR SPENT (FIRED) SHELLS/CARTRIDGES IN YOUR FIREARM OR IN THE SAME BOX WITH YOUR FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT (FIRED) SHELLS/CARTRIDGES, PLEASE SHIP THEM IN A SEPARATE PACKAGE AND INCLUDE A COPY OF THE LETTER THAT YOU PACKED WITH YOUR FIREARM. Copyright © 2021 by IWI US, Inc.

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In the interest of product improvement, design and performance characteristics may be changed at any time without prior notice.

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