



## WEB STORE RETURN & EXCHANGE FORM

All Returns & Exchanges ***MUST*** be made within 15 days of receiving your order.

Please print this form and fill it out as best as you can and include it with your item/items.

**Any return or exchange sent without this form and return authorization number are subject to refusal and may be returned to you.**

FULL NAME:
ORDER #:
PHONE #:
EMAIL ADDRESS:
RETURN AUTHORIZATION #:

QTY:	ITEM DESCRIPTION & COLOR:	ITEM #:	SIZE:	REASON CODE:	EXCHANGE FOR:

Please contact Web Store Customer Service when returning an item to receive a return authorization number.

You can reach Web Store Customer Service Monday – Friday at 717-695-2081 or by email at [sales@iwi.us](mailto:sales@iwi.us).

CODE: REASON FOR RETURN:

- |    |  |
|----|--|
| 01 | I no longer want the item.   |
| 02 | I do not like the item.  |
| 03 | I wish to make an exchange and receive store credit.               |
| 04 | The item was damaged when it arrived and I would like it replaced. |
| 05 | I received the wrong product.                                      |
| 06 | I ordered the wrong product – please explain below.                |
| 07 | Other – please explain below.                                      |

Additional Details:

**Return Address:**  
**IWI US Inc.**  
**Attn: Web Store Returns**  
**1485 Mountain**  
**Andersonville, TN 37705**